



# ATCi Disaster Recovery/Business Continuity Teleport and Services

The ATCi Southwest based Teleport currently provides a wide range of media broadcasting and corporate VSAT services. It has extensive disaster recovery facilities and a 24/7 Help Desk backed by an experienced engineering team, who manage and maintain the satellite and hub equipment on site.

Communication outages caused by storms, unexpected disasters and localized telecom disruptions can occur at a any time, often times unpredictably. The time it takes to restore the damaged local utilities may be days or weeks, leaving those needing to operate in the impacted area without access to reliable communications.

## **ATCi s Teleport Services:**

- Deployed on demand
- Provide temporary, mobile broadband communications in disaster affected areas
- ATCi's Southwest operations center is designed for flexibility while at the same time located in a catastrophe - free zone making it an ideal location as a back-up critical communication facility

## **ATCi s Reservation Services:**

- Availability of disaster recovery communications packages in the event of an emergency
- Reservation fee secures stand-by equipment at the ATCi facility

## **ATCi s Traditional Recovery Services:**

For customers who are unable to reserve communication packages in advance, ATCi provides a traditional recovery service. The service is designed for customers requiring expedited equipment and service following a disaster. ATCi has prepackaged flyaway and uplink systems ready to go.

